

**GENERAL TERMS AND CONDITIONS FOR PROVIDING
ACCOMMODATION SERVICES IN HOTEL PATRIA**

Article I.

Contractual Parties

1.

a/ TATRA HOTEL SLOVAKIA, a.s., Štrbské Pleso, hotel PATRIA, Vysoké Tatry , 05985

registered in the Business Register of District Court Prešov, Section Sa, File No. 293/P,

Company Identification Number: 31638759, Tax ID No.: 2020457230,
VAT ID No.: SK 2020457230

b/ natural persons or legal entities /hereinafter referred to as Clients/

are the Contractual Parties by providing accommodation services /hereinafter referred to as Services/ by Hotel PATRIA /hereinafter referred to as Hotel/.

2. Client may submit the order for providing Hotel Services /hereinafter referred to as Booking/ to Hotel via internet.
3. Content of the Booking is stated on web page of the Hotel - www.hotelpatria.sk
4. If Hotel capacity allows, if Booking comprises all the defined essentials and if Client provides necessary information to the hotel for meeting this duty, Hotel confirms provisioning of Services to the Client according to his/her Booking.
5. Hotel confirms the Booking via internet.

Article II.


Providing hotel services to Clients

1. Hotel provides Services to Clients upon their Booking only after it has been confirmed by the Hotel and in compliance with this confirmation unless other agreement of the Contractual Parties arises.
2. Hotel provides Services to Clients in agreed extent, otherwise in the extent and in the way defined by the valid materials of the Hotel, mainly its web page www.hotelpatria.sk



TATRA HOTEL SLOVAKIA, a.s.
Hotel PATRIA-Štrbské Pleso 33
059 85 Vysoké Tatry

Tel. recepcia: +421 52 7848 999
Fax: +421 52 4492 590
E-mail: recepcia@hotelpatria.sk
Web: www.hotelpatria.sk

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3. Client is obliged to reimburse the agreed price to the Hotel for provided Services, otherwise the price stated in the valid Price List of the Hotel. This is valid for the amount, method and time of its reimbursement.
 4. Hotel is entitled to require advance payment or deposit. Hotel is obliged to inform the Client about this fact in a written form by confirming the Booking. Amount of deposit has been defined to EUR 50.00 and shall be charged directly form the card of the Client via a bank. Booking process cannot be finalised without filling the credit card data.
 5. Price of Hotel Services results from Booking confirmation. Unless agreed otherwise, valid are the prices according to the Price List available at the front desk and published on web page of the Hotel.
 6. Maturity of price of Services is on the day of agreed last day of providing Services at the latest.

Article III.

Rights and obligations of a Client

1. Client is entitled for provisioning of Services from 14:00 of the first day of provisioning of Services.
2. Client is obliged to properly hand over respective rooms to the Hotel after providing Services, not later than until 12:00 of the agreed last day of providing Services, unless agreed otherwise. If Client is in delay with meeting this obligation, s/he will be obliged to pay the price of respective rooms to the Hotel according to the Price List available at the front desk and published on web page of the Hotel for each day of the delay.
3. If Client failed to accommodate until 24:00 of the first day of agreed Service provisioning and unless it was agreed otherwise in a written form, via fax or internet, the hotel may cancel Service provisioning to the Client.
4. Client is entitled to unilaterally cancel the confirmation of Service provisioning provided by the Hotel.
5. Client is obliged to reimburse cancellation fee to the Hotel for unilateral cancellation of Service provisioning under terms and in the amount stated in points 6 and 7 of this Article.



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6. If Client informs the Hotel about unilateral cancellation of provisioning of confirmed Services until 18:00 – 14 days before the first day of provisioning of Services, Hotel shall not apply the cancellation fee against the Client and shall return the deposit automatically charged by the bank from the credit card.
7. If Client informs the Hotel about the unilateral cancellation of provisioning of confirmed Services after the deadline stated in point 6 of this Article, the Hotel is entitled to cancellation fee in the amount of deposit automatically charged by the bank from the credit card.

Article IV.

Final Provisions

1. These General Terms and Conditions and legal relations that arise upon them shall be governed by the Slovak legal order.
2. Stay of Clients in the Hotel is governed by the Hotel policy/House rules that are binding for them. Hotel policy/House rules are located at the front desk of the Hotel and in each hotel room.
3. If Client provides any information about his/her credit card to a bank, including its number, the data shall serve as a guarantee of the booking and a tool for deducting the prescribed deposit. The payment process for the booking itself is done directly in the hotel. Amount of the deposit will be deducted as an advance payment by final settlement.
4. Via delivery of the Booking to the Hotel, unilateral cancellation of Service provisioning or via Hotel accommodation the Clients confirm that these conditions are known to them and they agree with the content thereof.
5. These General Terms and Conditions for providing accommodation services in Hotel Patria become effective on 01 June 2011.



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